



**QBD Modular Systems Inc.**

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# Heated Models Maintenance & Operations Manual

## **PRODUCT RECEIVING, INSPECTION AND SET-UP**

Transportation Companies assume all liability from the time a shipment is received by them until the time it is delivered to the consumer. QBD liability ceases at the time of shipment.

All shipments leaving QBD plant have been carefully inspected. If a shipment arrives with damage of any kind, have the transport company note the condition on the shipping documents. Check as soon as possible for concealed damage.

If the shipment has been damaged in transit, please do not return it to QBD. Notify and file a claim with the transport company immediately. The customer forfeits the right to claim, if the damage is not reported at time of delivery. A copy of the damage report should be faxed to QBD to establish cost of claim.

Goods are not to be returned for credit unless authorized by QBD.

## **INSTALLATION INSTRUCTIONS**

QBD display cases are designed to operate under normal store conditions of 75° F (24° C) with 50% relative humidity. Ideally the cases should be located, so as to avoid excessive air movement from doors, air-conditioning vents, and other air sources or excessive heat from windows, sun, flood lamps and any other heat sources.

## **CLEANING INSTRUCTIONS**

### *Case Exterior*

Clean all exterior laminated surfaces, aluminum hardware and wire shelves with a mild soap solution, using a damp cloth followed by a lint-free dry cloth.

### *Glass*

All glass can be cleaned with a non-abrasive cleaner. Front tempered hinged curved glass can be tilted open for interior cleaning by holding in a vertical position, removed from the hinged track. When opening or closing the glass, be sure to use two hands and **ALWAYS** provide support when opening or closing to the respective fixed positions. **NEVER** release the glass when opening or closing until it reaches the appropriate fixed position. Always support the front glass with one hand while cleaning, as a safety measure.

**BE SURE TO PLACE THE GLASS IN A SAFE PLACE WHEN REMOVED  
KEEP IT FROM FALLING, BREAKING OR CHIPPING.**

### Plexiglas

Plexiglas can be cleaned and polished with specialized acrylic cleaners. Do not use strong alkali solutions, steel wool, or abrasive cleaners.

### Stainless Steel

Stainless steel surfaces may be cleaned with a non-abrasive cleaner applied liberally. Wipe and dry with smooth strokes in the direction of the polish marks on the steel.

**DO NOT ATTEMPT TO REMOVE ANY STUBBORN DEPOSITS WITH A SHARP OBJECT.**

### Case Interior

To clean the interior of the display case and wire shelves, use a mild soap solution using a damp cloth followed by a lint-free dry cloth, being sure to wring out excess water. **Do not pour water onto or into the case.** To take out the shelves for thorough cleaning it will first be necessary to remove the sliding doors. To remove the sliding doors, carefully lift, tilt out, and lower the doors. The door track can be cleaned with the same mild soap solution. To remove wire shelves supported with "C" clips and full width "U" bars, carefully lift them out, first the top shelf and then the lower shelves.

## **WARRANTY INFORMATION**

PLEASE READ FULL WARRANTY PRIOR TO ORDERING

Each display case is covered by a one (1) year parts and labour warranty.

**Lights and glass items are not warranted.**

Any calls for service, during the warranty period, must be placed with QBD.